



PV Powered 20/20 Warranty

20/20 WARRANTY OVERVIEW

PV Powered has always included an industry leading 10-year standard warranty with all their commercial inverters sold anywhere in the US and Canada. Now PV Powered raises the bar again by offering an option to extend the standard 10-year warranty to a full 20 years for just 20% of the original sales price. Ask for the **20/20 Warranty** the next time you buy a commercial inverter.

FREQUENTLY ASKED QUESTIONS

What are the terms and conditions of the 20/20 Warranty?

The 20/20 Warranty is offered with the same terms and conditions as the PV Powered standard 10 year warranty. If you need a copy of the standard warranty terms and conditions please contact your PV Powered representative.

Is the 20/20 Warranty transferrable?

The 20/20 Warranty is transferable from the distributor or installer/integrator to the owner and also to subsequent owners. Transferability requires the inverter to remain in the original installation and in the original system configuration.

How is the 20% purchase price calculated?

The 20% purchase price includes the base inverter price plus PV Powered manufactured options integrated inside the inverter including fused sub-combiners. The 20% of purchase price does not include integrated data monitoring components not manufactured by PV Powered or external data monitoring and balance of system components.

What is included in the 20/20 warranty?

The PV Powered standard 10 year warranty and extended 20/20 warranty cover all PV Powered manufactured components internal to the inverter including discreet components, electronics, wiring and cabinet. It does not include data monitoring equipment integrated into the inverter but not manufactured by PV Powered or devices external to the inverter including external wiring, external combiner boxes and external data monitoring hardware.

Do I need to keep a copy of the warranty in order to receive service?

PV Powered maintains warranty documentation by serial number so the customer does not need to be in possession of their warranty documentation in order to receive service. However, keeping the documentation is recommended.

Who will provide the service?

PV Powered maintains its own field service team and this team will provide warranty service under most conditions. PV Powered may use factory trained contract service providers for locations outside of typical service areas.

How do I request service?

It's simple. Call PV Powered at PV Powered directly at 1-877-312-3832, or e-mail us at support@pvpowered.com. No need to call your distributor or installer.